



# Technical Services

## Repair Centre

- Reduce stock holding in warehouses
- Increase working capital and reduce the amount spent on 'new-buy' stock
- Faster return-repair loop; 36 hour guaranteed

### Key benefits

- Fully trained workforce of repair technicians providing full repair, refurbishment or screening services
- Spare parts management
- Full parts visibility on the ByBox ThinInventory™ platform
- Full reporting suite
- Re-use of beyond economical repair (BER) components where possible
- Secure storage area to house any sensitive items
- ISO 9001:2001 compliant

### How it works

The dedicated repair facility at the Coventry central hub works seamlessly with our warehouse and ThinInventory™ platform to provide vital repair work and operates strategic stock holding for spare parts.

- Technical Courier next day swap of good to bad unit at customer premises
- Return and repair of broken unit at ByBox Coventry
- Repaired product held in Coventry as good stock for re-issue as required



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### Financial considerations

- Would you like one fixed price to repair your items?
- Would it be easier to have one supplier for your distribution, collection and repair?
- Do you spend too much on buying new stock when you can simply repair old stock?