

RAC uses drop-box system to deliver telematics units

Norwich Union has chosen an unattended overnight delivery solution to underpin a comprehensive fulfilment system for the "Pay as you Drive" motor insurance scheme offered by subsidiary RAC In-car Services.

The operation involves delivery and installation of the telematics "black boxes" that have to be fitted in vehicles taking advantage of the scheme. RAC engineers are handling the work, and RAC has appointed ByBox to store, pick pack and deliver the products.

ByBox is using its own overnight express courier system, and leaves the units in secure drop-boxes at its 1000-location network for collection by the engineers and fitting on site. It can also divert unused units to alternative locations without having to return them storage.

