

# Danka picks ByBox for parts delivery service

2256  
Danka, the office equipment supplier, has appointed ByBox to manage the distribution of parts inbound from Europe to its 200 strong team of service engineers across the UK.

Parts are collected daily and sent out to engineers to arrive before 8.00 am the next morning. The engineers then put the previous day's parts back through the supply chain for delivery to a variety of locations making a huge difference to availability of stock.

Neil Kirbyshire, UK business operations manager, Danka said: "The



**Neil Kirbyshire**

importance of getting parts to our engineers as efficiently and quickly as possible was key and ByBox offered the ideal solution."