

ByBox Field Support

ByBox is an innovative system that distributes items overnight to customers such as field engineers to ensure that they have the right parts. Customers can order up until 11pm and have next day pre-8am delivery into engineers' drop boxes.

The system also enables unused parts to be kept in one of the 14,000 drop boxes in the UK and collected when needed. The engineer can quickly identify where the part is. The company has nine distribution centres in the UK and handles five million consignments a year.